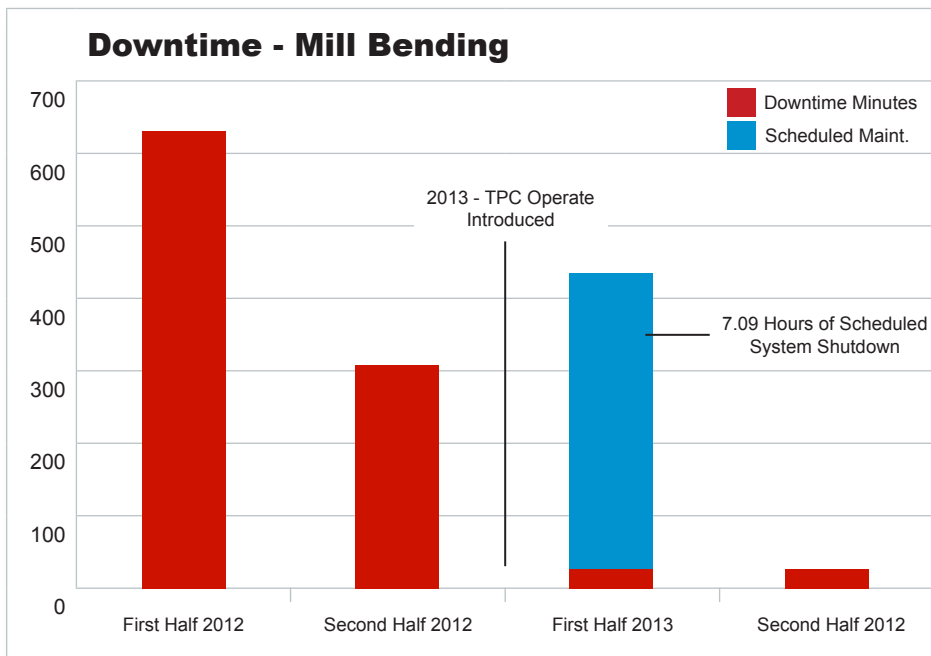


TPC OPERATE *Delivers Reduced Downtime*



“The data and the ROI from TPC Operate are astounding and the numbers definitely highlight the benefits TPC Operate brings Nucor - Hertford. Our maintenance team largely benefits from having accurate drawings, knowledgeable mechanics, easy access to part information and accurate sequencing descriptions. Throughout 2012, the Nucor Hertford Roll Mill had 948.6 minutes or 15.81 total hours of mill delays due to hydraulic issues caused by the mill bending system. After the introduction of TPC Operate in 2013, that number has decreased to 449 minutes or 7.48 hours of delay, which includes 7.09 hours coming from one event where the entire system was corrected. After the troubleshooting and repairs that occurred during the shutdown on June 5th, 2013 (which were conducted using TPC Operate) the mill has incurred only 23.6 minutes of delays due to mill bending.”

Mark Alligood, (NSHC)



“Nucor Steel Hertford found that their investment with TPC Operate has been a huge benefit and has already paid for itself above and beyond the original investment.”

Mark Alligood, (NSHC)

| Time Frame | Loss of Sales Revenue |
|---|-----------------------|
| 1 st half 2012 | \$1,201,414 |
| 2 nd half 2012 | \$592,198 |
| 1 st half 2013 | \$804,348 |
| 2 nd half 2013 (up to Sept. 20 th) | \$44,244 |
| Estimated second half total at current rate: | \$95,862 |

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